



# Returns Form

Thankyou for shopping with us! Your invoice and order number were emailed to you on dispatch.

**Exchange Item/Size:**

1. Email [sales@wellies.com.au](mailto:sales@wellies.com.au) to obtain a returns request authorisation.
2. Return your goods within 21 days of purchase.
3. Place a new order at [www.wellies.com.au](http://www.wellies.com.au).
4. Once we have received your unworn goods in original packaging, we will apply a refund for the cost of the goods.

**Faulty Product or Incorrect Order:**

1. Please contact customer service via email [sales@wellies.com.au](mailto:sales@wellies.com.au) at your earliest convenience so we can help resolve the issue.

Please note:

A credit note/refund, will not be applied, simply for change of mind, or late return. **CLEARANCE ITEMS** displayed on the **CLEARANCE** page are non-returnable and non-refundable.

Please complete this form, include with your parcel, and post to:

Name of Purchaser: \_\_\_\_\_ Date of Purchase: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Order Number: \_\_\_\_\_

Delivery Address: \_\_\_\_\_

Returns Authorisation Number: \_\_\_\_\_

WELLIES ONLINE  
PO BOX 16  
North Geelong Business Hub  
VICTORIA 3215

ITEM PURCHASED	STYLE	SIZE

REASON FOR RETURN:  
\_\_\_\_\_

\* Please note: Wellies Online provides all the internal measurements, prior to purchase. If you find your gumboots are too big please consider adding an extra pair of lambswool insoles as this will reduce the size of your gumboot.



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